

We Are Public Health

2017



Annual Report
to the Community



To our Residents,

I am excited to share with you the 2017 Annual Report for Hancock Public Health (HPH). Last year marked the second year of the successful merger of the City of Findlay and Hancock County health departments. I have highlighted a sampling of our proud accomplishments in 2017 to show public health in action and the value it is adding to this great community.

Your public health professionals work hard everyday with input from partners and the community to: PREVENT disease, PROMOTE health, and PROTECT you. Last year, this included: Leading the charge on reducing adult and child obesity; increasing health prevention in schools; improving on school-aged kids' immunization clinics; raising awareness about mosquito-borne diseases; ensuring the safety of your food and water; updating emergency plans; mitigating the effects of flooding; working with first responders and law enforcement battling the opiate epidemic; and many more you will find in the pages of this report.

A recurring theme throughout this past year has been quality improvement. Each team in the department is actively measuring programs and processes. Staff have been empowered to identify opportunities for improvement and then equipped with the tools to make positive changes. The work of public health continues to require current scientific knowledge, collaboration with diverse partners, and engagement of the community combined with progressive leadership, cutting edge technology, and a well-trained workforce. Monthly staff trainings have focused on a variety of topics geared toward ensuring programs and individuals are operating at the highest levels to improve the health of our residents. A workforce development plan, updated strategic plan, and creation of measurable performance standards are some of the departmental achievements of 2017.

In 2016, I announced HPH's intention to pursue national accreditation from the Public Health Accreditation Board (PHAB). In 2017, we completed accreditation pre-requisites and officially applied for the national recognition. Last year has seen vigorous departmental work towards applying and submitting documentation to PHAB; in 2018 this effort is going to continue with the completion of document submission in August.

Looking forward into 2018, we will be conducting a comprehensive Community Health Assessment to measure progress on health priorities identified since the last health survey of 2015. Health is dynamic and is affected by many factors. In public health, we persistently use our expertise and insights to work with others to evolve and adapt our own programs and services to support communities and all residents; ensuring equal health opportunities for all.

I hope you enjoy our annual report and encourage you to visit our website and follow us on social media for more information about current issues like the opioid epidemic, disease outbreaks, and vital knowledge to keep you, your family, and your community healthy.

Respectfully submitted,



Karim Baroudi, MPH, RS, REHS



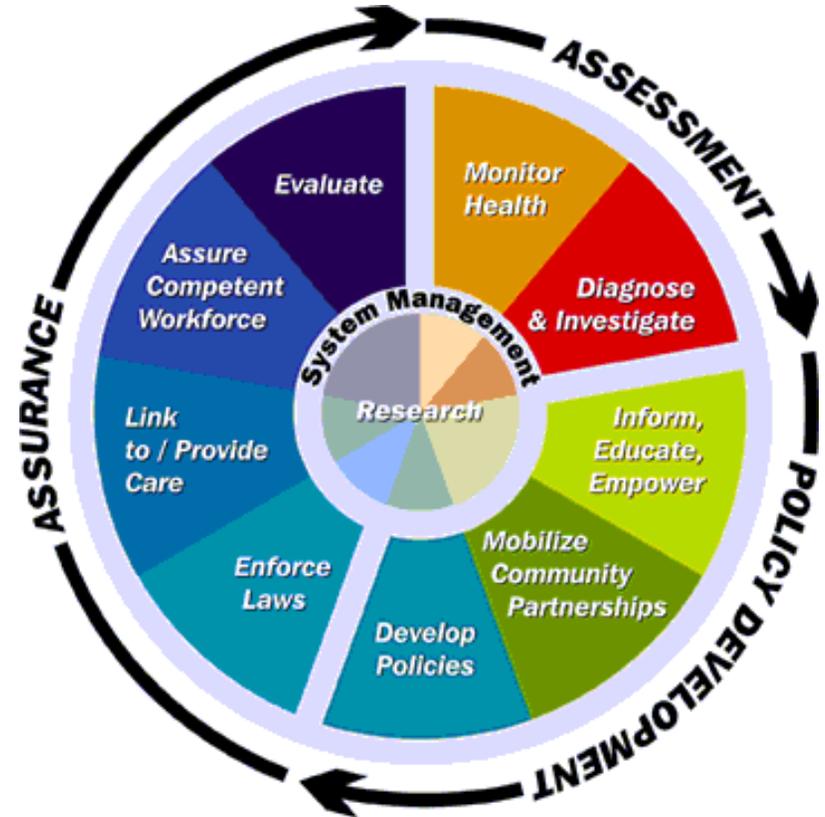
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The Hancock County Board of Health is an independent governing body operating under *Ohio Revised Code 3709 and Ohio Administrative Code 3701*. Our Board of Health members are appointed by the 29 members of the Hancock County District Advisory Council. The Board of Health in turn appoints the Health Commissioner.

The purpose of the Hancock County Board of Health is to define the organization’s target populations to be served; evaluate the accomplishments of the programs planned and implemented; appoint the executive officer (Health Commissioner); take a lead in the development of financial resources; and represent the public’s interest in health matters.



Barbara J. Pasztor, RN
Board President



Nancy Moody Russo, JD, BSN, RN
Term expires 2019



Nathaniel Ratnasamy, MD
Medical Director



William Alge, ESQ
Term expires 2020



Karen Sue Jones, RN, MSN
Term expires 2020



Robin Spoons
Term expires 2018



Larry J. Lovell
Term expires 2022



Michael A. Lindamood, MD, MPH
Term expires 2021

The Board of Health meeting is held on the 3rd Friday of each month at 7:30 a.m. in the Hancock Public Health East Conference Room located at 7748 County Road 140 in Findlay. This meeting is open to the public.

The purpose of the Hancock County District Advisory Council (HDAC) is to elect its officers, appoint members to the Hancock County Board of Health, receive and consider the annual or special reports of the Hancock Public Health Department, and make recommendations to the Hancock County Board of Health regarding matters for the betterment of health and sanitation within the District, or for needed legislation.

The District Advisory Council membership consists of the President of the Hancock County Board of Commissioners, the chief executive of each municipal corporation not constituting a city health district (mayors of cities and villages), and the chairperson of the board of township trustees for each township in the Hancock County Regional Health District or their designated representatives.

The District Advisory Council met on March 6, 2017 at 7:00 p.m.

The District Advisory Council consists of:

Township Trustees:

- Allen Township
- Amanda Township
- Biglick Township
- Blanchard Township
- Cass Township
- Delaware Township
- Eagle Township
- Jackson Township
- Liberty Township
- Madison Township
- Marion Township
- Orange Township
- Pleasant Township
- Portage Township
- Union Township
- Van Buren Township
- Washington Township

Mayor of City:

City of Findlay

Mayors of Incorporated Villages:

- Village of Arcadia
- Village of Arlington
- Village of Benton Ridge
- Village of Jenera
- Village of McComb
- Village of Mt. Blanchard
- Village of Mt. Cory
- Village of Rawson
- Village of Van Buren
- Village of Vanlue

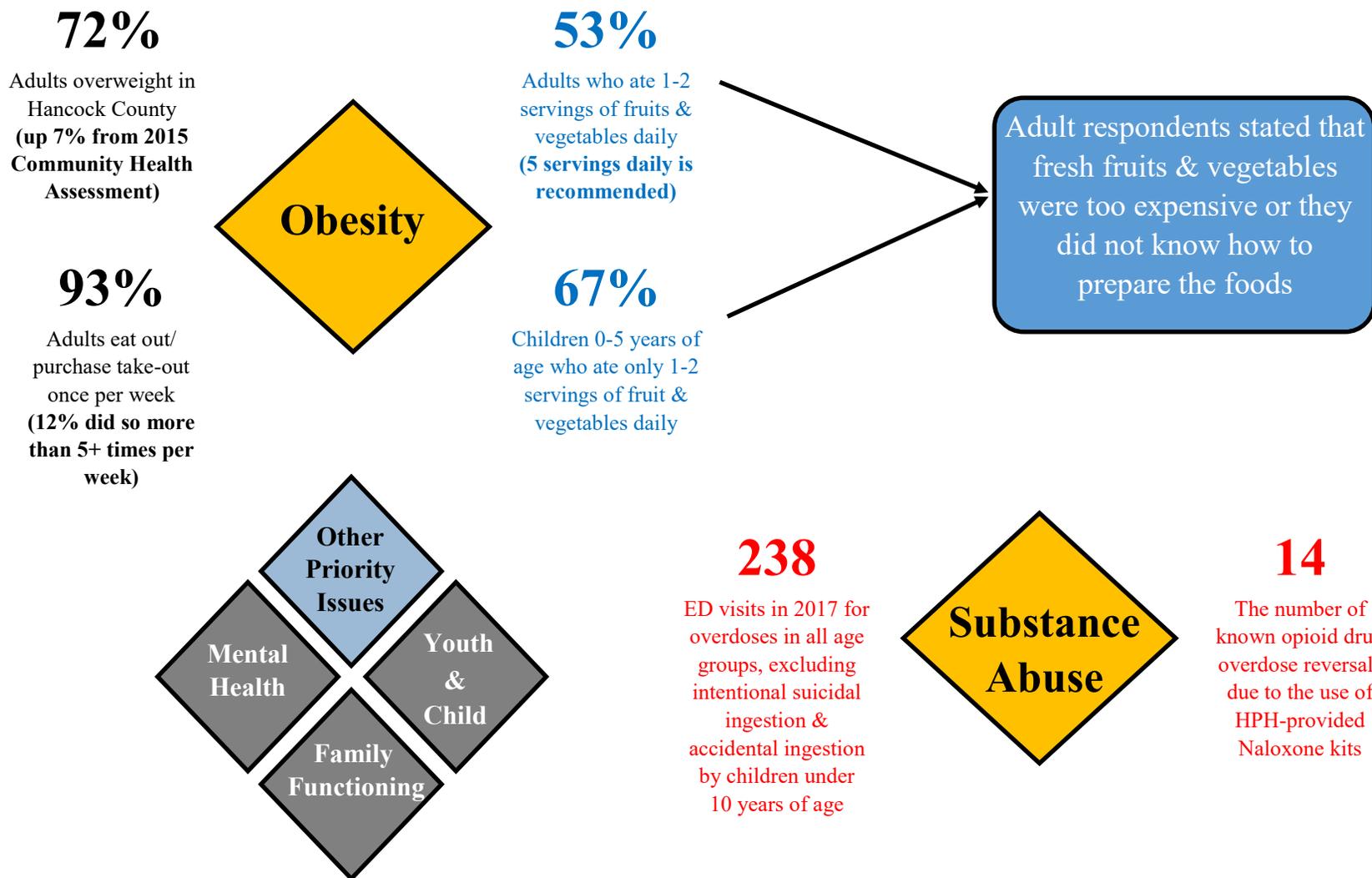
Hancock County:

President - Board of County Commissioners



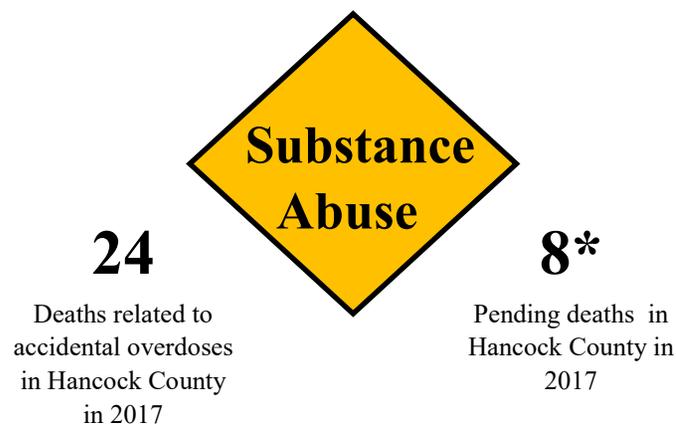
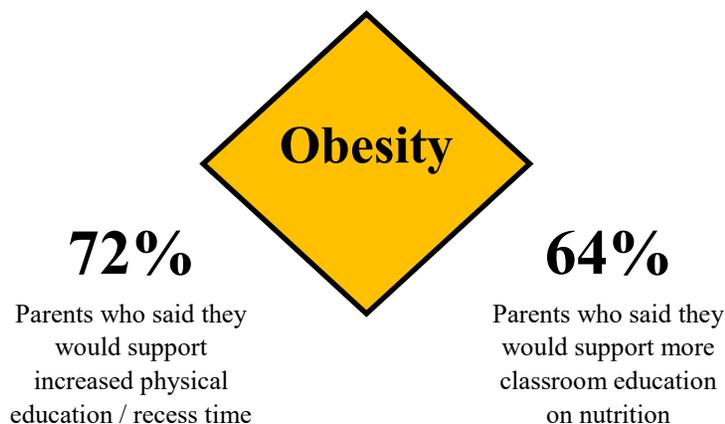
Priority Health Issues for Hancock County 2016 - 2019

Hancock Public Health sponsored a comprehensive Nutrition and Physical Activity Community Needs Assessment in the summer of 2017. Additionally, Hancock Public Health partnered with the University of Findlay to collect and review data on all accidental overdose deaths in Hancock County. The two priorities highlighted in gold are those where Hancock Public Health directly-committed resources and personnel during 2017 in its effort to reduce adverse affects associated with these health issues. The data collected is highlighted in the below graphic:



Strategies to Achieve Success

Hancock Public Health is committed to working with local partners such as Lincoln Elementary, Great Scot on Broad Avenue, the OSU Extension, Findlay Police Department, Hancock County Sheriff's Office, Hancock County ADAMHS Board, Century Health, Blanchard Valley Hospital, Hanco EMS, and the University of Findlay in an effort to identify the reasons for certain behaviors negatively affecting the health of community members. The information below illustrates the data received from the public and the strategies to mitigate the issues identified:



Strategies Towards Success

- Lincoln Elementary is piloting a **“Walking School Bus”** program to promote children walking to and from school
- HPH is working with Great Scot to provide healthy recipe kiosks, where meal recipes and the necessary ingredients are available at one location, with **“Try It Tuesdays”** coming soon
- Nutrition classes using the **“Balance My Day”** program are being held in 5 city and 4 county schools
- OSU Extension is holding 8-week **“Cooking Matters”** classes
- A 12-week **“Step Challenge”** will be piloted in 2 Hancock County communities to promote physical activity, then rolled out countywide

Strategies Towards Success

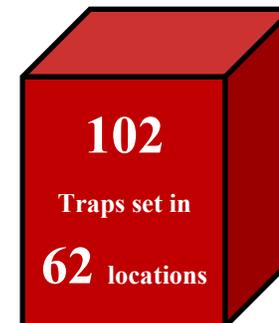
- HPH successfully advocated expanding the Help Me Grow (HMG) Home Visiting rules to allow all women with substance abuse issues to qualify for the HMG program (will work with Hancock County MOM's Project to ensure health babies through pre-natal and substance use care)
- HPH received a grant for additional **450 Project DAWN kits** and **\$14,250** to expand our Naloxone distribution program
- HPH participates in the **Quick Response Team (QRT)**, which allows HPH to distribute Naloxone through Project DAWN and provide communicable disease information (especially Hepatitis C) to survivors of opiate overdoses

MONITOR THE HEALTH STATUS OF THE COMMUNITY

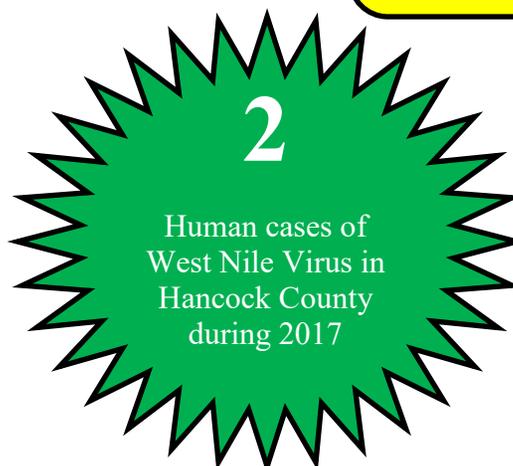
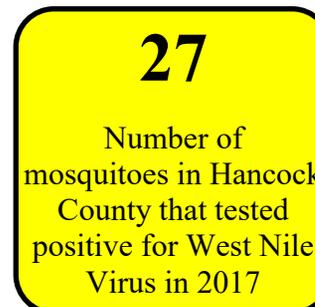
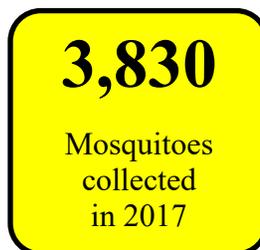
Mosquito Surveillance, Investigation, and Education

HPH hired Ashley Winters as a seasonal employee utilizing a portion of the Ohio EPA Mosquito Control Grant received in 2017 to assist in mosquito surveillance and abatement. Kurt Schroeder and Craig Niese also assisted Ashley in helping to protect our community from mosquito borne diseases. Ashley set traps around the county and throughout the city of Findlay to collect mosquitoes that were sent to ODH for testing.

Additionally, Ashley attended 14 township and village meetings in the evenings to provide education to our township trustees and village councils on mosquitoes. Kurt and Craig began in the middle of July spraying the City of Findlay, at public event locations, and areas that were identified as a public health concern.



Ashley Winters sets traps near tire piles to collect mosquitoes.

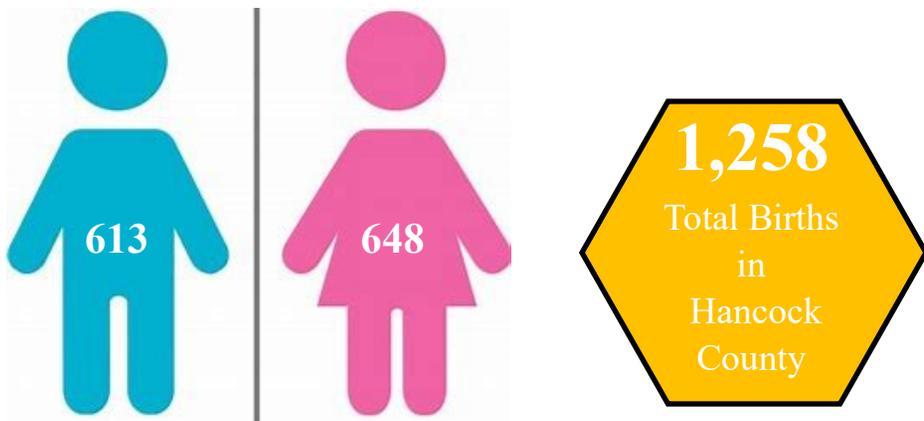


University of Findlay intern, Nathan Holsberry, fills a mosquito trap with attractant to collect the insects for testing.

Vital Statistics of Hancock County

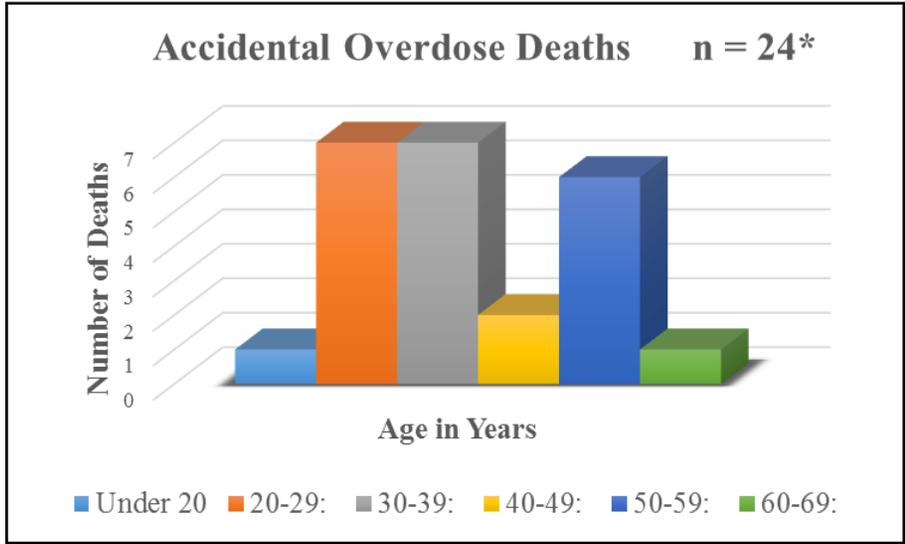
841

Deaths Occurring in Hancock County for 2017



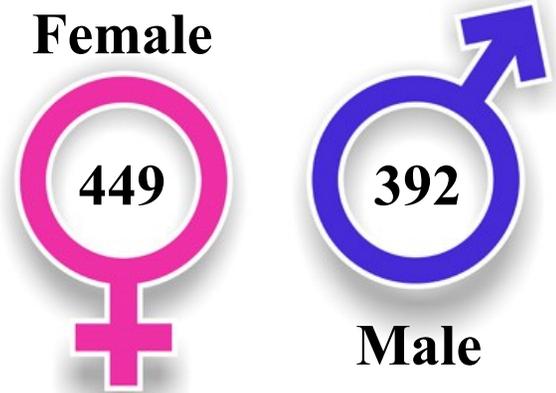
- Top Causes of Death**
1. Cardiovascular - **225** (up 25 from 2016)
 2. Cancer - **191** (down 5 from 2016)
 3. Natural Causes/Unknown/Failure to Thrive/Sudden Death - **89** (down 10 from 2016)
 4. Lung Respiratory - **89** (up 16 from 2016; was also #5 cause in 2016)
 5. Alzheimer's/Dementia - **69** (down 10 from 2016; was also #4 cause in 2016)

- Additional Causes of Death:*
- Stroke - 35
 - Pneumonia/Influenza - 30
 - Uremia/Renal - 29
 - Cirrhosis - 16
 - Accidental Falls - 10
 - Suicide - 9



**There were 8 pending deaths at the end of 2017 waiting final determination by the Coroner's Office.*

The number of accidental drug overdoses may change once this information has been received.



MONITOR THE HEALTH STATUS OF THE COMMUNITY

Communicable Disease Investigation

We are public health and proud to be an important part of helping prevent infectious diseases. Public Health is responsible for investigating cases of infectious diseases, as well as controlling their spread within our community. The following illustrates the possible actions taken during investigation depending on the seriousness of the disease and if the person works in food service, direct care, or child care:

- A postal or phone questionnaire, hospital visit and/or interview
- Obtaining samples from an infected person to discover if he/she is contagious or is no longer infected
- An investigation into the possible source of the infection
- Appropriate referrals for treatment from a physician for preventative medication to people who have been in contact with an infected person
- Vaccine administration
- Follow up treatment and education

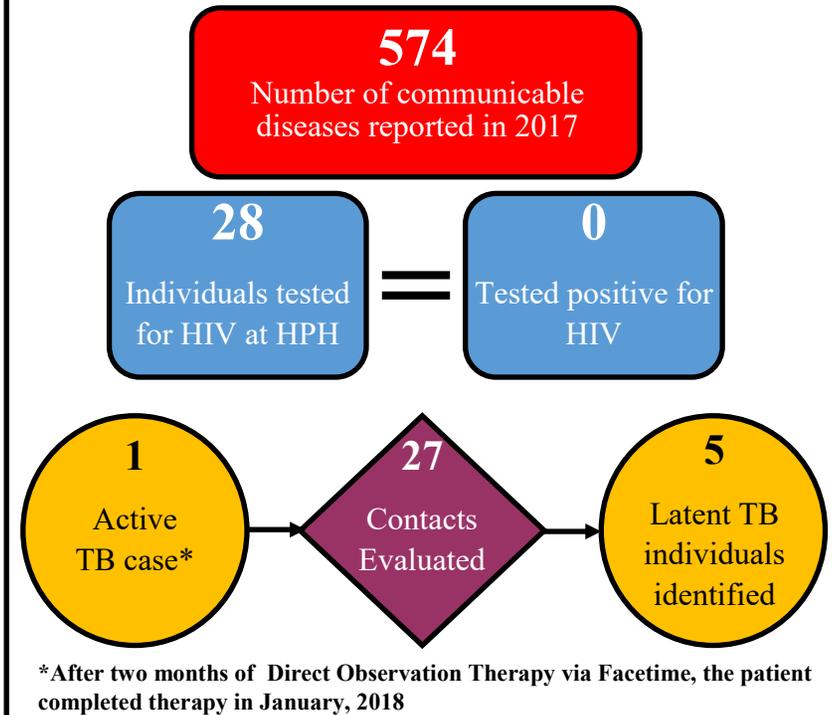
Hepatitis A - One to Watch

Hepatitis A appears to be on the rise. Hancock County's rate more than *tripled* the number of cases that were seen in 2016 (4). HPH took a strong stance on prevention and education by vaccinating 34 individuals because of a Hepatitis A cluster.

Hancock Public Health received 15 confirmed Hepatitis A reports in 2017.

10
Number of individuals who were also co-infected with Hepatitis C

It was a Busy, Interesting Year!



Outbreaks

HPH is required to investigate all suspected outbreaks of disease of a community; foodborne; healthcare-associated; institutional; waterborne; or zoonotic nature, to ensure control measures are implemented to prevent further spread.

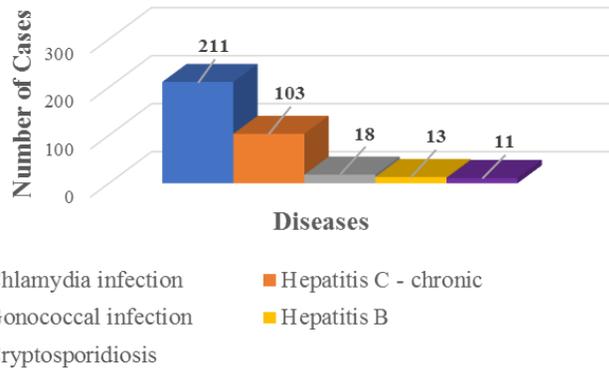
The following highlights the **7** outbreaks that HPH investigated in 2017:

- * 3 - Healthcare-associated (2 respiratory; 1 gastrointestinal)
- * 2 - Primary Schools (both Fifth Disease)
- * 2 - Daycare Centers (1 respiratory; 1 Hand, Foot, Mouth Disease)

2016 COMMUNICABLE DISEASES - HANCOCK COUNTY

1. Chlamydia infection
2. Hepatitis C - chronic
3. Gonococcal infection
4. **Hepatitis B**
5. **Cryptosporidiosis**

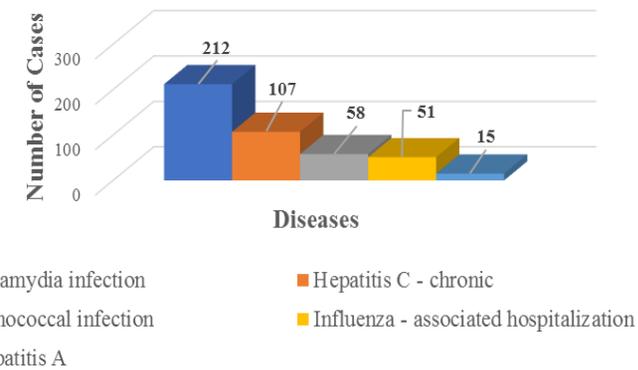
Top Diseases Reported in Hancock County - 2016



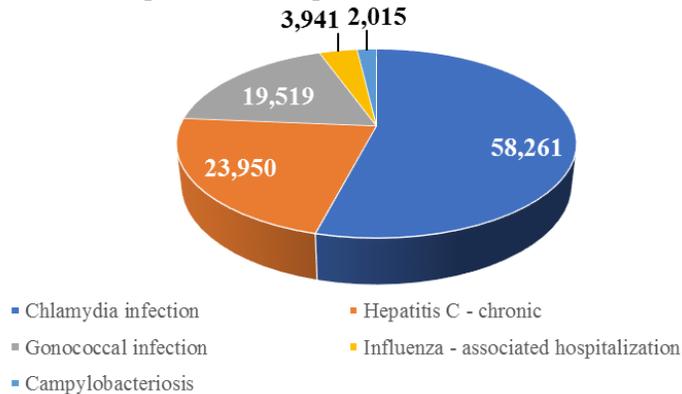
2017 COMMUNICABLE DISEASES - HANCOCK COUNTY

1. Chlamydia infection
2. Hepatitis C - chronic
3. Gonococcal infection
4. **Influenza - associated hospitalizations**
5. **Hepatitis A**

Top Diseases Reported in Hancock County - 2017

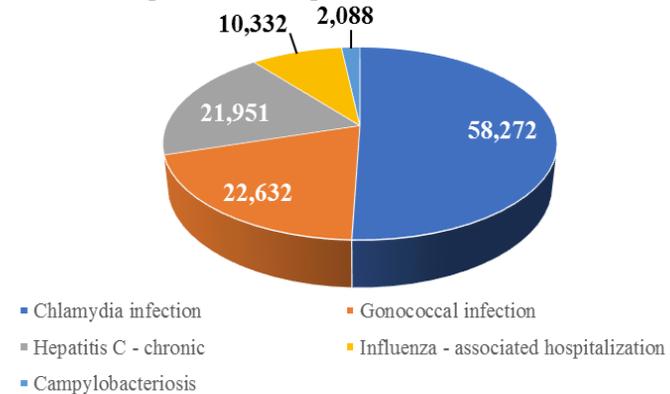


Top Diseases Reported in Ohio - 2016



2016 COMMUNICABLE DISEASES - OHIO

Top Diseases Reported in Ohio - 2017



2017 COMMUNICABLE DISEASES - OHIO



Baby & Me - Tobacco Free

2017 was the 3rd year for a program that HPH uses to help expectant mothers who quit smoking and remain smoke-free. Partners or spouses of these women can also participate in the program. Upon completing milestones within the program, participants can earn \$25.00 vouchers for diapers. Here are a few highlights of the program in 2017:



Kristin



Tonya



Kayla



Jacquie

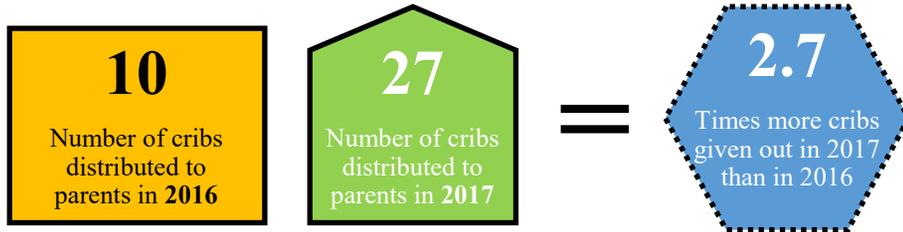
OUR GRADUATES

- ◆ One was enrolled through the Hancock County WIC program, and also had her partner quit smoking as a result of the information gained from the program. She was expecting her second child at the time of her graduation.
- ◆ Another was enrolled by a referral from her insurance company. She gave birth to a baby boy and was able to become tobacco-free with the help of the program.
- ◆ One is a part of the Help Me Grow program and was enrolled with her second child.
- ◆ Another enrolled in the program through Hancock County WIC and gave birth to a baby boy in August of 2017. She also had her husband enroll and quit smoking - making them a smoke-free family.

CONGRATULATIONS!

Cribs for Kids

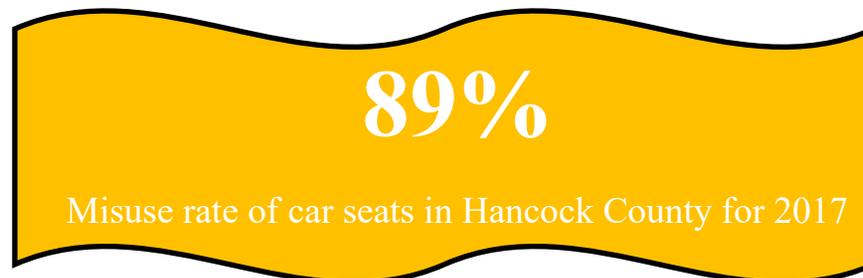
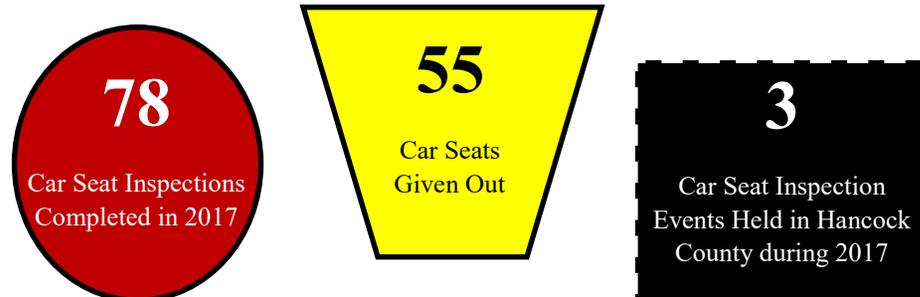
This program is for infants who do not have a safe sleep environment. It will educate individuals about the importance of safe sleep environments and the ABCs of safe sleep. Participants receive a Graco Pack 'n Play and in-person instruction on assembly and disassembly.



HPH Team Members (L-R): **Jessica Siefker**-Health Educator; **Dawn Wallen**-Car Seat Technician; **Sara Heinze**-Nurse; **Shannon Chamberlin**-Director of Community Health Services; **Missy Jack**-Nurse conduct car seat inspections out in the community.

Ohio Buckles Buckeyes

Hancock Public Health, in partnership with the Ohio Department of Health's child passenger safety (CPS) program, Ohio Buckles Buckeyes (OBB), provides child safety seats and booster seats to eligible low-income families. The overall goal of this program is to increase the availability of child safety seats for families who could not otherwise afford them and to increase correct installation and proper use of child safety seats.



INFORM, EDUCATE, & EMPOWER THE COMMUNITY

School Nutrition

The Balance My Day curriculum is geared towards elementary school students. The main goal of this program is to teach the students what good nutrition is and what food is needed to be healthy. Each program is 8 weeks long and each week is centered around a different topic: Germs, breakfast, fruit, vegetables, protein, grains, dairy, and healthy snacks. In addition to the nutrition education, there is a portion where the students engage in a different physical activities each week.



Health Educator, **Jessica Halsey**, speaking to students at Lincoln Primary School on nutrition.

Summer Lunch

Summer Lunch is a program where children 18 and younger are able to receive free lunches and activity over the course of 23 days during the summer months. Our Health Educator, **Jessica Halsey**, led the activities for summer lunch that ranged from kick ball to a long jump competition, to a water balloon fight. The number of children who attended varied day to day; ranging from 6-20 who would participate in the activities. The average number of students who would participate in the lunch portion was about 40.



Summer Lunch Program
 23 days x 2 hours per day =
46 hours of health education and physical activity provided





Hancock Public Health employee, **Heidi Phillips**, SIT, instructs students during the 2-day ServSafe training course.

Level 2 Food Safety Class Offered
 Hancock Public Health offered Level 2 food safety training **7** times during 2017. The training is required for those employees who have supervisory and management responsibilities to directly control food preparation in Risk Level 3 & 4 food service operations or retail food establishments.

130
 Level 2
 Food Handlers
 Trained

New for 2017: Level 1 Food Safety Class
 HPH saw a need to help food operators be in compliance with Ohio Administrative Code 3701-21-25, which requires all risk level food service operation or retail food establishments to have a person in charge per shift. HPH then expanded its food safety classes and offered Level 1 food training.

7
 Level 1
 Food Handlers
 Trained



Hancock Public Health Plumbing Inspector, **Eric Helms**, instructs on plumbing code updates to local plumbing journeymen and contractors.

Plumbing Code Course
 HPH held two classes during the month of May in which there were **15 attendees**. These classes are an opportunity for journeymen and contractors to be informed on plumbing code updates and to discuss common themes seen locally.

Hancock Public Health Teams Up

HPH partnered with the Seneca County Health Department to offer training to **26** sewage installers, providers, and pumpers.

The course was approved by ODH for 6 Continuing Education Units. OAC 3701-29-03 requires sewage installers, providers, and pumpers to obtain at least 6 Continuing Education Units each calendar year prior to being registered.

HPH sanitarian, **Ryan Sendelbach**, covered septic installation requirements and septic system demonstrations were provided by two different septic system manufacturers.

INFORM, EDUCATE, & EMPOWER THE COMMUNITY



Naloxone Saves Lives

Hancock Public Health distributed naloxone kits to citizens and partner agencies, including the Findlay Fire Department, Hancock County Jail, Hanco EMS, Adult & Juvenile Probation, University of Findlay Campus Police, and the METRICH Drug Task Force.

Please contact Hancock Public Health to receive further information on obtaining a naloxone kit.

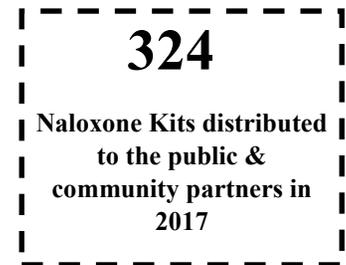


Chad Masters (left), and Hanco EMS Chief, **Rob Martin**, work together with other agencies when planning for small or large-scale emergencies.

Working Together in Times of Chaos

HPH Emergency Response Planner, **Chad Masters**, has partnered with numerous community partners during his 12 years in public health to prepare citizens for situations where their lives could be impacted. Flooding and severe weather are the main issues of concern, and this was no different in 2017; with flooding occurring in the summer and straight winds that damaged houses and businesses.

HPH also continued its efforts with the local Mass Fatality Planning Committee, Local Emergency Planning Committee, and Infection Control Committee along with participating in regional exercises to ensure readiness.



\$117,571.00

Amount provided for sewage treatment replacements, abandonment, and alteration on 13 properties in 2017

Blanchard River Watershed Partnership

Hancock County had previously received monies from the Water Pollution Control Loan Fund (WPCLF) to help repair or replace failing home sewage treatment systems. HPH again partnered with the Blanchard River Water Shed Organization and the Hancock County Commissioners in 2017 to apply for the funds with the commissioners being the lead agency. There were 13 properties that received funding for replacements (11) abandonment (1), and alteration (1) for a total of \$117,571.00.





Injury Prevention - Opiates

Since February, 2017, HPH has partnered with local agencies to strengthen the Opiate Task Force by conducting a coalition evaluation which led to the following:

- Creation of a new member orientation packet
- Adding three new members: Rob Martin - Hanco EMS Chief; Josh Eberle - Findlay Fire Chief; and a staff member from Dental Center of NW Ohio
- Updating the work plan

HPH Injury Prevention Coordinator, **Krista Pruitt** and HPH Accreditation Coordinator, **Barb Wilhelm**, along with Hancock County ADAMHS Director of Wellness & Education, Zach Thomas, accept the Coalition of Excellence Award.



Start Talking!

This is a statewide initiative which gives adults the tools to start the conversation with Ohio’s youth about the importance of living healthy, drug-free lives. The “KNOW! Tips” program was developed as part of this initiative by the Prevention Action Alliance, which are free twice-monthly e-mail tips containing resources and materials. Also contained within these e-mails are action steps to help increase knowledgeable conversations that help children resist peer pressure to use.

6

Number of school buildings in Hancock County where **KNOW! Tips** have been introduced in partnership with the Family Resource Center



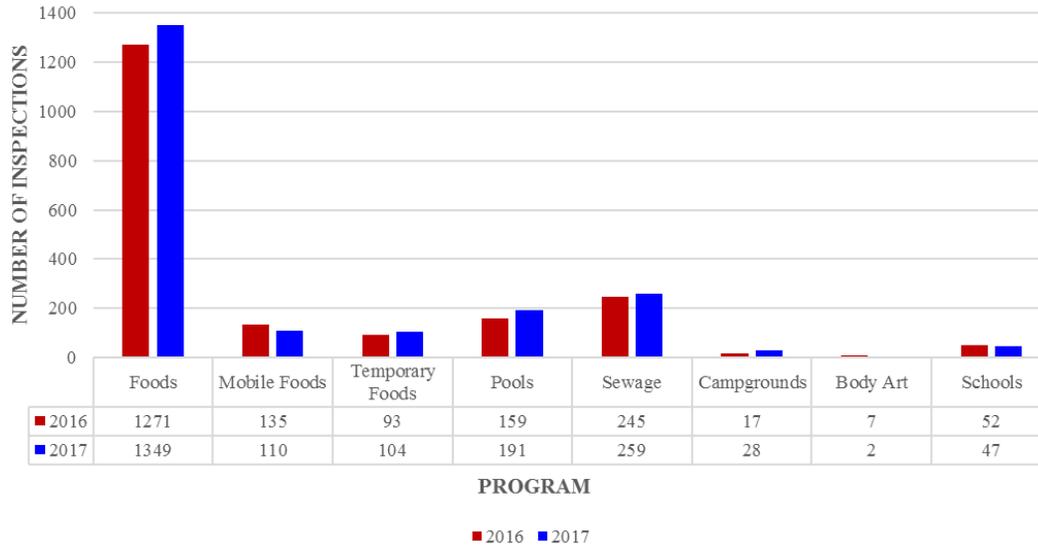
Krista Pruitt addresses members of the Ohio Legislature on the work being done in Hancock County to address the opiate crisis.

Overdose Fatality Review Committee

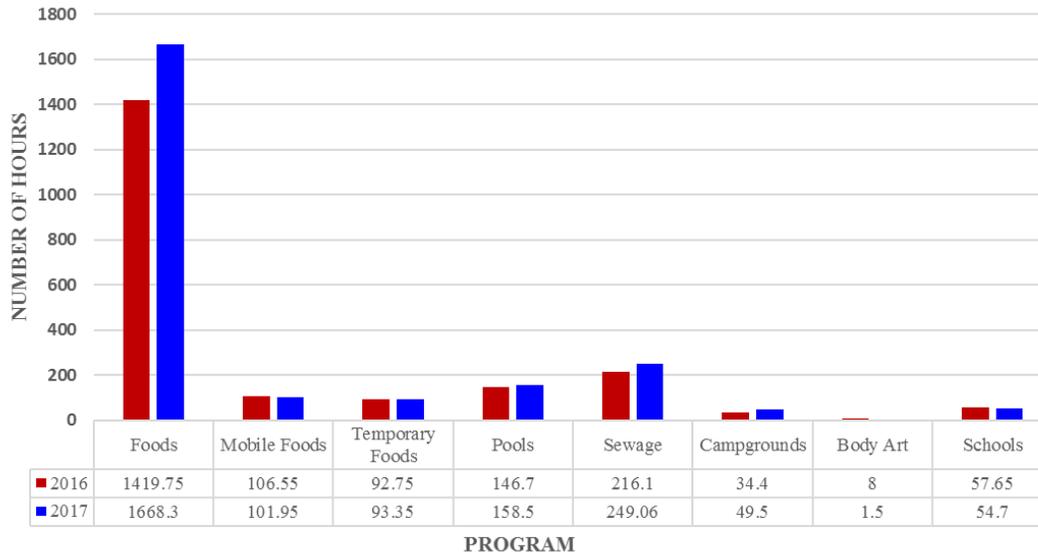
The Overdose Fatality Review Committee was created and includes 11 community partners. The OFR Committee reviewed all 2015 & 2016 overdose fatalities and 3 of the 24 confirmed 2017 fatalities. Based on the findings from these reviews, the following changes were implemented in Hancock County with hopes of preventing future OD deaths:

- Hanco EMS carries Project DAWN kits to be distributed to people who overdose, are revived, but then refuse transport to the hospital against medical advice
- Findlay PD contacting city schools when they respond to a call at a student’s home the night before (*Handle with Care*)

Environmental Health Inspections



Environmental Health Inspection Hours



Enforcement Trends

- Food hours and inspections *increased* due to the opening of 11 more food establishments (401 in 2017 versus 390 in 2016)
- Mobile food inspections *decreased* due to fewer mobiles at events/festivals
- Swimming pool inspections *increased* due to more follow up inspections
- Due to more homes being added to the O&M program and an *increase* in the number of septic systems that were replaced/repaired/alterd in 2017, *more* inspections were required in the septic program in 2017
- The number of inspections *increased* in the campground program because HPH licensed 4 new campgrounds and there was an increase in temporary campgrounds



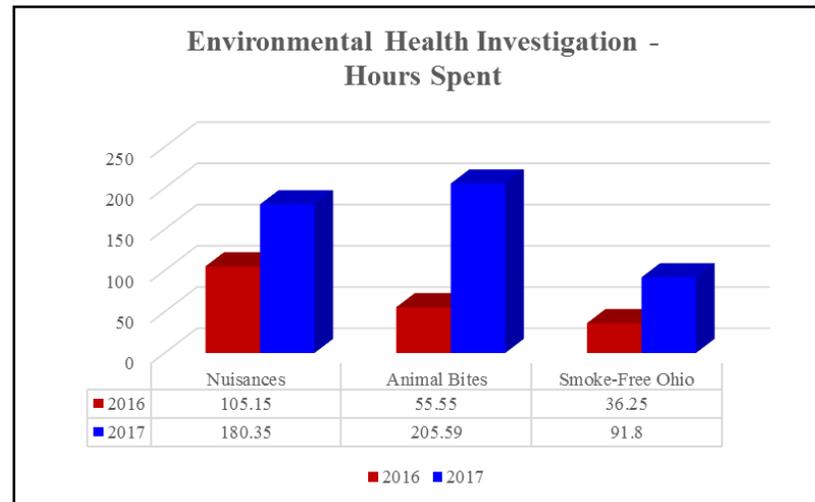
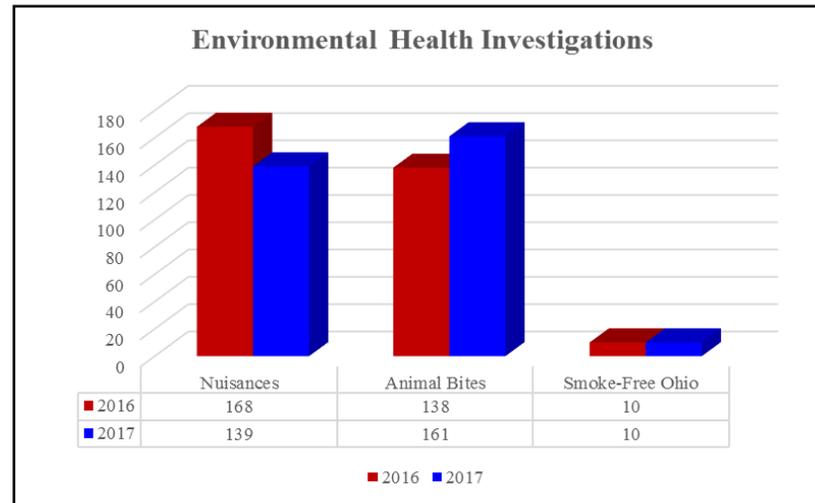
Sanitarian, **Kurt Schroeder**, monitors compliance to rules affecting public pools and spas.



The Hancock County Sanitary Landfill located at 3763 County Road 140, Findlay, Ohio 45840.

Hancock Public Health is an approved Solid Waste District, as determined by the Ohio EPA. Therefore, HPH inspects all solid waste facilities located in Hancock County.

- **101** trucks were inspected and registered to haul solid waste to the Hancock County Landfill
- The landfill was inspected **4** times
- HPH monitored **3** clean hard fill sites throughout the county
- There are **21** infectious waste generators in Hancock county that are inspected on a complaint basis and in 2017, there was **1** inspection completed
- Also, we have **2** licensed compost facilities and there were **2** inspections completed



152 water samples were collected by sanitarians to be analyzed for safe drinking water.

155.15 Total hours spent collecting water samples

Help Me Grow Home Visiting

Help Me Grow Home Visiting is a free, voluntary program for pregnant women and families, particularly those at-risk. Program goals include: Improve maternal and child health, prevent child abuse and neglect, encourage positive parenting, and promote child development and school readiness.

Our home visitors are specially-trained professionals to provide an evidence-based parenting education curriculum to families. In 2017 home visitors connected families to employers, doctors, education services, mental health services, food, housing, local resources, and many more. A few of the goals achieved in 2017 by parents include: High school graduation, obtaining GEDs, establishing stable housing, college graduates, establishing medical homes and much more!

Group connections are open both to the public and enrolled families. They are designed so that families build social connections with each other, engage in parent-child interactions, and increase their knowledge of ways to support children’s development. Some of the exciting groups that we held this year included activities such as decorating pumpkins, frosting cookies, healthy smiles (dental health), nutritious meals, stress recovery, and meeting Santa.



834
 Help Me Grow Home Visits in 2017
 (up 40 visits from 2016)

Comments from Our Clients:

- *“Signing up for this program I never expected to have so much support and understanding from the home visitor”*
- *“As young parents this program has helped immensely”*
- *“My home visitor has given me and my family a better understanding of the growth and development of our child and showed a genuine interest in us and our relationship as a family”*
- *“Help Me Grow is truly a blessing!”*

“Hancock Public Health will enhance the lives of the citizens of Hancock County and will forge new alliances and foster existing community partnerships.”



13
 Group connections were held in 2017



57
 Children Served





Children with Medical Handicaps (BCMh)

Ohio Department of Health in 2017 changed the name from Bureau for Children with Medical Handicaps (BCMh) to Children with Medical Handicaps (CMH).

CMH links families of children with special health care needs to a network of quality providers and helps families obtain payment for services their children need, that includes:

- **Conducting quality assurance activities to establish standards of care and to determine unmet needs of children with handicaps and their families**
- **Funding services for the diagnosis and treatment of medically-eligible conditions**
- **Collaborating with public health nurses and local health departments to assist in increasing access to care**
- **Supporting service coordination for children with selected diagnoses**
- **Assisting families to access and utilize appropriate sources of payment for services for a child**

1,556*

Contacts made by HPH to children enrolled in the CMH program

*This number will change based on a child's eligibility

283*

Children of Hancock County enrolled in services as of 12/31/17

*This number does not include children awaiting approval for renewal of services

6,635

Immunizations were administered by HPH in 2017

79.5%

Coverage rate by HPH for all routine & optional vaccinations available to children per AFIX

Hancock Public Health Clinic

The clinic continued its pursuit to provide quality service to its customers in 2017. Our staff was always ready and willing to answer questions regarding when a vaccine should be given, side effects, and diseases covered by the vaccine. Appointments are scheduled in-person or over the phone.

Immunization Action Plan (IAP) Grant

These funds are designed to support activities that will increase immunization rates. HPH Nurses, **Sara Heinze** and **Kathy Will**, received certification training from the Ohio Department of Health and the Ohio Chapter of the American Academy of Pediatrics to present MOBI (Maximizing Office-Based Immunization) and TIES (Teen Immunization Education Sessions). Our nurses provided the most current information about immunizations and practices during **4 MOBI** and **4 TIES** presentations in 2017. Medical practices report that they are grateful for the information received during these sessions.

Assessment, Feedback, Incentives, eXchange-AFIX

This program is offered to medical providers via the IAP Grant who administer vaccinations. It is used to calculate current vaccination rates and identify ways to increase those rates.

HPH Nurse, **Sara Heinze**, prepares to give a vaccine to a customer.



LINK PEOPLE TO NEEDED HEALTH SERVICES

School Nursing Health Screenings

Hancock Public Health provides Hancock County schools (with exception of Riverdale), school nursing services. The program serves all children of school age, with the focus on the state mandated screenings (hearing and vision). Most referrals are generated from the vision screens. Good vision remains vital to a child's success in the classroom; making it essential to find and correct eye problems before they interfere with school. The state currently recommends scoliosis screenings as well. The nurses also work very closely with the school staff to ensure immunization compliance.

Nurse **Shauna Doolittle** visited each school, with the exception of Liberty-Benton, to conduct vision, hearing, and scoliosis screenings. Nurse **Nicole Spencer** was hired in 2017 by HPH to provide these screenings, along with standard nursing duties, to Liberty-Benton Schools. If students require follow up, our school nurses will make a referral to the student's appropriate healthcare provider.

2,159

Vision, hearing, and scoliosis screenings conducted in 2017



230

Student referrals for healthcare provider follow up

HPH school nurse, **Nicole Spencer**, conducts a hearing screening on a student.

Healthy Kids' Day

Healthy Kids' Day was held in April at the University of Findlay to expose children to activities that would improve their health. HPH nursing team members, Medical Reserve Corps volunteers, and the University of Findlay Physician Assistant students assessed children's blood pressure, pulse, conducted blood glucose/cholesterol tests, and calculated BMI - all in an effort to identify those children at risk for diabetes or high cholesterol. Physicians then reviewed their results and educated the children and their parents on what can be done to reduce the likelihood of developing chronic medical issues in the future.

1,026

Children and parents who attended

86

Children Screened



Workforce Development



Epidemiologist and Emergency Response Planner, **Chad Masters**, conducted training on the Incident Command System with HPH staff to prepare for the Regional Exercise in April on mass dispensing of medication.



Butch Alaksa, of Cooper Tire & Rubber Company, offered an in-service to HPH staff on how to be more aware of different behavioral characteristics among co-workers to reduce miscommunication and improve work productivity.

Examples of Training / Education Earned:

Bloodborne Pathogen Training

Health Commissioner Fall / Spring Conferences

SOPHE Fall Conference

Midwest Workshop

Ohio Environmental Health Association

MARCS Radio Training

Six Sigma / Greenbelt Training

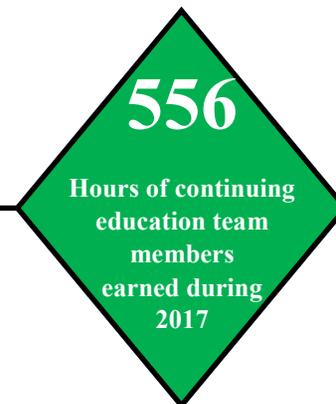
ODH School Nursing Training

Annual Registrar Conference

Leadership Essentials for Health
Department Success

Regional Functional Exercise

EMA Tabletop Exercise



“Hancock Public Health will empower its employees through a supportive, collaborative, and nurturing environment.”

HPH dedicates the last Monday of each month for either online coursework or in-person training of its employees to ensure workforce competency.

We Welcome the Newly Hired...

Krista Pruitt - Krista was hired in February, 2017 as the Injury Prevention Coordinator to help combat the opiate issue that has affected Findlay and the communities in Hancock County.



Nicole Spencer - Nicole was hired in 2017 to provide vision, hearing, and scoliosis screenings, along with standard nursing duties, to Liberty-Benton Schools.



Ashley Winters - Ashley was hired in the fall of 2017 as a Sanitarian-in-Training, after working as a seasonal employee with the Environmental Health Division in the mosquito surveillance program.



Tammy Erwin - Tammy joined HPH in the Vital Statistics Division after working for the Hancock County Commissioners as the Central Coordinator for Help Me Grow program for almost 25 years.



...and Say “Thanks” to the Recently Retired.

Cheryl Klakamp - Cheryl first worked for the Findlay City Health Department as the Nursing Clerk. She then transitioned to Environmental Health Clerk, as well as, the Deputy Registrar. Cheryl was the Registrar for Vital Statistics until she retired in December, 2017 with over **26 years** of public service.



Don Pierson - Don was previously the Environmental Health Director for the Findlay City Health Department; retiring in 2007 after 25 years with FCHD (he spent 8 years prior with Defiance County Health Department). Don came back part-time in 2010 to conduct food inspections, and had his final act in December, 2017 after **43 years** of public service.

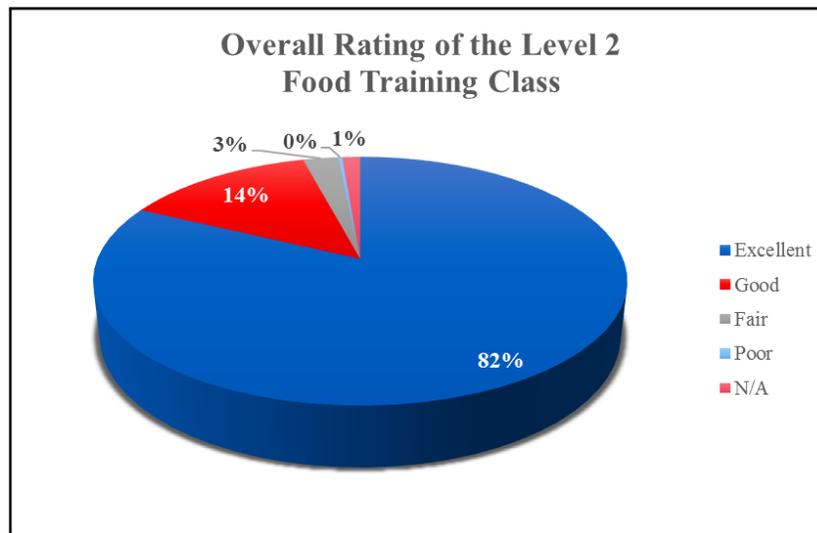




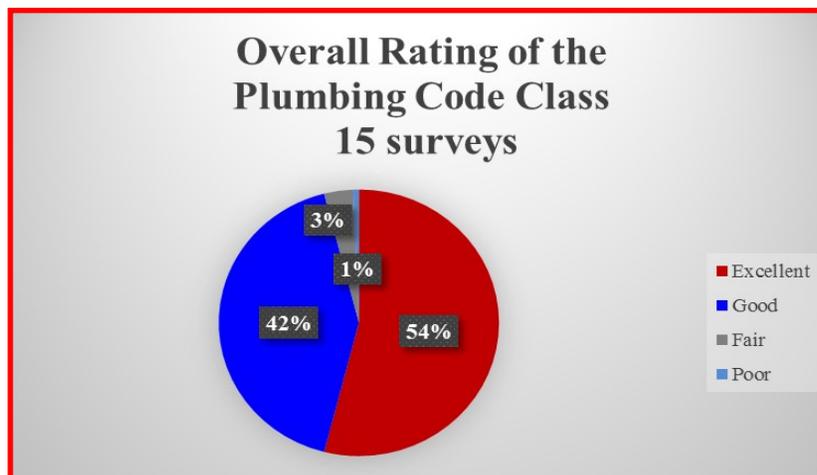
Hancock Public Health continued to conduct Customer Satisfaction Surveys in 2017 as a way for all who received services at HPH were able to express their concerns. Hancock Public Health had previously set a goal score of “4” out of 5 possible on responses during its strategic planning process.

The graph above illustrates that overall Hancock Public Health *exceeded* expectations in the areas of customer service; yet HPH continued to review the comments offered by community members in an effort to ensure opportunities were not missed.

Location is Everything
 The public spoke loud and clear throughout the survey process that the primary issue in receiving services is our location. Numerous comments stated that our office was difficult to find. HPH responded by purchasing temporary signage and flags marking entrances to the appropriate division. Though these changes have been implemented, customers still have difficulty locating the appropriate service they seek. HPH has continued to diligently pursue a new location that will serve its purpose and also the needs of the public.



Hancock Public Health held 7 classes in 2017 for food service workers that focused on the importance of safe food handling practices. A post-course survey was completed by the participants to gather their overall impression of the course and value from taking it.



A post-course survey was distributed to those who attended the plumbing class to determine their overall impression and to gain feedback to structure future courses.



University of Findlay - Student Internship Program



McCauley (Mac) Williams - Mac was a Senior working on his Bachelor’s degree in Public Relations, and he spent ten weeks working with staff on a communication plan and a branding strategy for the department. It is through partnerships like this we explore possibilities of how young students can maximize their practical experience while helping our agency with new and fresh ideas.

Nathan Holtsberry (pictured at left), a University of Findlay student studying Environmental, Safety and Occupational Health Management, completed a 8-week internship with HPH. Nathan worked with Ashley Winters (seasonal employee) and Lindsay Summit (Environmental Health Director) setting mosquito traps, collecting, and identifying mosquitos as part of HPH’s surveillance for diseases associated with these insects.

HPH Continuous Quality Improvement (CQI) Initiatives

Hancock Public Health (HPH) continued its pursuit of becoming a PHAB-accredited health department during 2017 while offering the highest quality of services to the citizens of Hancock County. 2017 allowed HPH to build on our 2016 CQI momentum by completing and engaging in several QI projects and supporting our strategic plan VFOs (Vital Few Objectives) of both “Process Improvement” and “People Investment.” HPH partnered with *Cooper Tire & Rubber Company* to send a group of HPH staff to Lean Six Sigma Green Belt training; allowing staff to receive expert subject matter training. Lean Six Sigma is a methodology that relies on a collaborative team effort to improve performance by systematically removing waste in a process.

HPH completed a project designed to improve the overall effectiveness and efficiency of our plumbing permit process; saving us both staff time and material expenses. Also completed was a project centered around improving our internal phone system; making the system more user friendly for staff. This ultimately resulted in an increased effectiveness and ease of use, which improved both internal and external customer satisfaction.



“Hancock Public Health will be innovators in population health and stewards for the future.”

EPA Mosquito Control Grant - \$25,000

Hancock Public Health received the Ohio EPA's Mosquito Control Grant to conduct surveillance on mosquito activity, complete the application of adulticide / larvicide to reduce the number of mosquitoes, and educate community members on what they can do to keep themselves protected. HPH also received the grant in **2016 (\$10,000)**, whereby the funding was used to purchase GIS software for mapping and monitoring mosquito activity, mosquito traps, and larvicide "dunks;" and paid for 30-second radio spots informing the public of the ways it could reduce the chance of being bitten.

Public Health Emergency Preparedness (PHEP) Grant - \$83,973

Hancock Public Health received funds from the federal level via the Ohio Department of Health to assist it in making plans and practice for real-world emergencies. The grant also allows HPH to maintain a full-time Epidemiologist/Emergency Response Planner to ensure that HPH's plans are updated and that the deliverables within the grant are met. This position is also responsible for building collaborative relationships between HPH and other agencies to allow for a comprehensive approach in our response to emergency situations.

Immunization Action Plan (IAP) Grant - \$54,455

HPH continued to implement the Immunization Action Plan (IAP) grant in 2017. IAP funds are designed to support activities that will increase immunization rates. The Ohio Dept of Health and the Ohio Chapter of the American Academy of Pediatrics provided training for two of Hancock Public Health employees to become certified to present MOBI (Maximizing Office Based Immunization) and TIES (Teen Immunization Education Sessions). These presentations are offered to any practice giving immunizations in Hancock County as part of the Immunization Action Grant.

Mom's Quit Grant - \$25,000

This is a program for expectant mothers who are current smokers or have quit smoking at least 3 months before they found out that they were pregnant. It is set up with 4 prenatal sessions that provide the mother with the tools needed to become tobacco-free. If by the 3rd and 4th prenatal session the mother has quit smoking, she will **receive a \$25 diaper voucher**. After the baby is born and if the mother continues to stay tobacco-free, she will receive a \$25 diaper voucher each month for 12 months. Additionally, if the mother has a partner (an individual who will live with the mother after the baby is born) who is willing to quit smoking, the partner is eligible for a \$25 diaper voucher in the mother's name for being tobacco-free.



Health Commissioner, **Karim Baroudi** (2nd left) receives a check from Ohio EPA Director, Craig Butler (right) and ODH Director, Lance Himes (left) for the Mosquito Control Grant.

CFHS Grant - \$26,643

HPH utilizes the Maternal and Child Health funding from the Ohio Department of Health in a community effort to eliminate health disparities, improve birth outcomes, and improve the health status of women, infants, and children in Ohio. HPH uses grant dollars from this program to promote nutrition education and physical activity among children through the "Balance My Day" curriculum and Summer Lunch.

Injury Prevention Grant - \$72,000

Hancock Public Health was awarded an Ohio Department of Health grant in 2017 for the purpose of conducting prescription drug overdose prevention activities. This grant was used to hire a full-time Prevention Coordinator, **Krista Pruitt**, who focused on population-based interventions to address the drug epidemic in Hancock County. This effort has been designed to complement and enhance the efforts currently being implemented by the Opiate Task Force.



2017 REVENUE

Fees & Charges		
Clinical Services	\$	1,013,183.78
Environmental Health Services	\$	601,190.64
Vital Statistics	\$	184,743.00
Subtotal	\$	1,799,117.42
Grants & Contracts		
Grants & Contracts	\$	335,971.23
Subtotal	\$	335,971.23
Local Support		
Assessments	\$	607,500.00
Subtotal	\$	607,500.00
State of Ohio		
State Subsidy	\$	19,557.49
Subtotal	\$	19,557.49
Miscellaneous Revenue		
Other Receipts	\$	49,944.99
Subtotal	\$	49,944.99
Total Revenue	\$	2,812,091.13

“Hancock Public Health will maintain financial stability to ensure its sustainability and capacity to deliver core public health services.”

2017 EXPENSES

Personnel		
Salaries	\$	1,319,485.57
Fringe Benefits	\$	467,128.40
Severance	\$	-
Subtotal	\$	1,786,613.97
Operating Expenses		
Travel	\$	31,429.38
Professional Development	\$	7,802.01
Contract Services	\$	133,376.48
Supplies	\$	425,146.33
Communication	\$	23,833.44
Equipment	\$	42,259.58
Subtotal	\$	663,847.22
Other Expenses		
State Fee Remittance	\$	203,995.02
Other	\$	95,099.92
Subtotal	\$	299,094.94
Total Expenses	\$	2,749,556.13

2017 Beginning Cash Balance	\$ 1,073,952.54
Total 2017 Revenues	\$ 2,812,091.13
Total Funds Available	\$ 3,886,043.67
Total 2017 Expenses	\$ 2,749,556.13
2017 Ending Cash Balance	\$ 1,136,487.54



2017 Financial Report



Our Mission is to....

Improve ourselves and our communities.

Promote public health and to prevent disease.

Protect people and their environment.



Hancock Public Health

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